

**SOUTH COLONIE CENTRAL
SCHOOLS**

Memo

To: CDPHP Participant

From: Anjelieeque Martinez, Business Office Manager/District Treasurer AM

cc: Shirley Kelty, Insurance Department

Date: August 9, 2016

Re: CDPHP Vendor Breach

This memo is to inform you that CDPHP was notified by its vendor, Newkirk Products, Inc. (Newkirk), of a cyber security incident that may have impacted some of CDPHP's members. Newkirk, which was acquired by Broadridge Financial Solutions, Inc. on July 1, 2016, is a service provider that issues health care ID cards, as well as member and employer premium bills (where applicable) for CDPHP.

To date, there is no indication that any information has been used inappropriately. In addition, **no CDPHP systems have been impacted as a result of this incident.**

The information potentially accessed consists of names, mailing addresses, types of plans, member and group ID numbers, member dependents in some cases, and other information found on ID cards as well as member premium bills. The server **did not** include Social Security numbers, dates of birth, banking or credit card information, medical information, or any insurance claims information.


An investigation is currently underway, and the appropriate law enforcement and government agencies have been notified. CDPHP members and ASO members who may have been affected are receiving notification by mail, and Newkirk is offering two years of free identity protection and restoration services from AllClear ID to those members.

Members may contact the ALLClear ID call center at 1-855-303-9773 between the hours of 9 a.m. and 9 p.m. EST Monday to Saturday. Information regarding the incident is also available at www.newkirkproductsfacts.com. This website includes FAQs. If you have any additional questions, feel free to contact us at 518-869-3576.

**SOUTH COLONIE CENTRAL
SCHOOLS**

Memo

To: Blue Shield Participant

From: Anjelieeque Martinez, Business Office Manager/District Treasurer 

cc: Shirley Kelty, Insurance Department

Date: August 9, 2016

Re: Blue Shield Vendor Breach

This memo is to inform you that Blue Shield was notified by its vendor, Newkirk Products, Inc. (Newkirk), of a cyber security incident that may have impacted some of Blue Shield's members. Newkirk, which was acquired by Broadridge Financial Solutions, Inc. on July 1, 2016, is a service provider that issues health care ID cards.

To date, there is no indication that any information has been used inappropriately. In addition, **no Blue Shield systems have been impacted as a result of this incident.**

The information potentially accessed consists of names, mailing addresses, types of plans, member and group ID numbers, member dependents in some cases, and other information found on ID cards as well as member premium bills. The server **did not** include Social Security numbers, dates of birth, banking or credit card information, medical information, or any insurance claims information.

An investigation is currently underway, and the appropriate law enforcement and government agencies have been notified. Blue Shield members and ASO members who may have been affected are receiving notification by mail, and Newkirk is offering two years of free identity protection and restoration services from AllClear ID to those members.

Members may contact the ALLClear ID call center at 1-855-303-9773 between the hours of 9 a.m. and 9 p.m. EST Monday to Saturday. Information regarding the incident is also available at www.newkirkproductsfacts.com. This website includes FAQs. If you have any additional questions, feel free to contact us at 518-869-3576.